

BHO RFP Statistics

		Annual Expenditures				Reimbursed Billing Providers				Annual Unduplicated Recipients			
RFP#	DESCRIPTION	FY09	FY10	FY11	FY12	FY09	FY10	FY11	FY12	FY09	FY10	FY11	FY12
A.1	Crisis Intervention	\$2,724,460	\$3,357,599	\$3,614,120	\$4,012,041	48	50	50	62	8,891	9,080	10,206	9,990
A.2	Crisis Stabilization	\$6,004,090	\$6,680,391	\$10,055,992	\$13,351,788	25	33	35	31	1,201	1,227	1,742	2,157
A.3	Day Treatment/Partial Hospitalization Services for Adults	\$1,026,360	\$1,027,733	\$1,313,925	\$823,801	6	14	22	21	288	357	267	302
A.4	Intensive Community Treatment	\$10,825,267	\$10,448,302	\$10,420,171	\$10,281,665	20	26	25	27	1,073	1,266	1,249	1,223
A.5	Intensive In Home Services	\$148,038,918	\$176,517,090	\$129,337,031	\$94,451,199	215	282	315	327	20,086	24,273	20,049	13,142
A.6	Mental Health Case Management	\$87,238,360	\$94,317,293	\$101,145,830	\$97,951,867	42	43	43	41	35,255	37,743	40,250	40,359
A.7	Mental Health Support Services	\$65,808,284	\$92,629,548	\$138,190,635	\$185,248,907	119	168	226	280	8,672	12,109	15,447	18,268
A.8	Opioid Treatment	\$9,583	\$33,027	\$70,698	\$97,335	1	1	1	2	55	84	86	184
A.9	Psychosocial Rehabilitation	\$26,762,379	\$26,764,797	\$28,162,720	\$29,568,029	49	54	55	60	4,501	4,554	4,689	4,862
A.10	Residential Substance Abuse Treatment for Pregnant & Post Partum Women	\$689,640	\$592,980	\$666,950	\$469,332	3	3	3	3	72	66	70	63
A.11	Substance Abuse Case Management	\$237,031	\$266,751	\$342,742	\$316,823	19	23	22	24	653	828	872	817
A.12	Substance Abuse Crisis Intervention	\$16,950	\$29,875	\$46,895	\$61,730	6	8	12	11	80	127	254	289
A.13	Substance Abuse Day Treatment	\$34,951	\$69,091	\$12,544	\$49,032	2	4	5	3	37	57	87	28
A.14	Substance Abuse Day Treatment or Pregnant & Post Partum Women	\$37,020	\$2,520	\$6,660	\$4,080	2	1	1	1	14	3	2	1
A.15	Substance Abuse Intensive Outpatient Treatment	\$120,373	\$190,551	\$276,375	\$220,016	15	15	16	19	269	352	470	452
A.16	Therapeutic Day Treatment for Children & Adolescents	\$111,633,383	\$143,895,808	\$164,765,402	\$138,379,067	250	332	377	356	12,169	16,981	18,843	16,928
B.1	Community-Based Residential Level A	\$4,352,026	\$5,016,734	\$4,721,835	\$4,095,912	46	38	32	25	267	296	294	264
B.2	Community-Based Residential Level B	\$16,658,273	\$17,257,593	\$14,069,750	\$11,168,089	90	86	77	59	808	828	716	605
B.3	Residential Treatment Facility	\$89,722,048	\$87,424,058	\$82,486,693	\$82,749,705	27	29	30	28	1,732	1,738	1,697	1,678
C	Treatment Foster Care Case Management	\$3,267,815	\$3,577,015	\$3,318,326	\$3,008,059	61	64	66	69	1,473	1,441	1,393	1,361
D.1	Inpatient Psychiatric Hospital Services - General Acute Hospital	\$24,617,398	\$22,398,384	\$24,300,990	\$22,109,629	77	72	75	74	6,819	6,720	7,145	6,657
D.2	Inpatient Psychiatric Hospital Services - Freestanding Psych Hospital	\$3,651,984	\$3,576,668	\$3,828,900	\$4,460,993	11	11	9	10	728	933	1,006	1,148
E	Outpatient Psychiatric Services	\$16,796,858	\$17,186,534	\$18,534,440	\$24,476,384	1,168	1,143	1,158	1,208	38,307	40,434	43,589	59,674
F	Outpatient Substance Abuse Services	\$75,238	\$127,313	\$111,318	\$176,724	31	37	46	44	380	533	636	743
G	Multisystemic Therapies	\$71,759	\$440,050	\$2,414,561	\$6,217,153	3	14	33	51	3	59	309	649
		\$620,420,447	\$713,827,704	\$742,215,504	\$733,749,358	1,760	1,860	1,971	2,030	95,836	107,128	111,975	109,908

Notes:

Total lines for A.3 are interpolated based on percetage.

Indicates SA not currently required so information not available

\*Included with combined figure reported for A.4-A.7

n/a - not available

\*\*Included in figure reported for A.16

BHO RFP Statistics

		Claims Processed														
RFP#	DESCRIPTION	FY10					FY11					FY12				
		Original Paid	Adjustments	Voids	Denials	Total Processed	Original Paid	Adjustments	Voids	Denials	Total Processed	Original Paid	Adjustments	Voids	Denials	Total Processed
A.1	Crisis Intervention	17,738	529	125	1,870	20,262	21,579	504	127	1,945	24,155	21,876	604	236	2,315	25,031
A.2	Crisis Stabilization	6,276	185	46	1,145	7,652	10,824	199	57	1,519	12,599	15,007	224	127	2,009	17,367
A.3	Day Treatment/Partial Hospitalization Services for Adults	1,311	9	62	131	1,513	1,575	18	11	215	1,819	974	21	20	222	1,237
A.4	Intensive Community Treatment	10,056	620	28	1,446	12,150	10,623	499	35	2,244	13,401	10,427	414	342	2,352	13,535
A.5	Intensive In Home Services	346,822	16,464	2,539	111,890	477,715	316,686	4,206	27,419	88,624	436,935	214,401	1,002	738	45,494	261,635
A.6	Mental Health Case Management	289,743	994	762	20,271	311,770	310,541	228	842	26,802	338,413	301,678	68	1,667	33,456	336,869
A.7	Mental Health Support Services	392,478	26,984	516	54,347	474,325	585,714	9,733	812	53,647	649,906	754,222	3,088	1,105	70,693	829,108
A.8	Opioid Treatment	623	-	-	20	643	1,190	-	-	52	1,242	1,674	25	-	124	1,823
A.9	Psychosocial Rehabilitation	172,843	1,612	370	15,000	189,825	211,462	374	340	16,128	228,304	231,606	289	260	27,703	259,858
A.10	Residential Substance Abuse Treatment for Pregnant & Post Partum Women	214	-	-	10	224	246	1	-	40	287	181	6	-	46	233
A.11	Substance Abuse Case Management	4,902	77	24	1,630	6,633	5,770	102	31	1,658	7,561	5,192	18	50	1,063	6,323
A.12	Substance Abuse Crisis Intervention	165	9	1	99	274	280	22	-	124	426	347	44	1	131	523
A.13	Substance Abuse Day Treatment	758	5	6	58	827	530	658	12	54	1,254	366	4	-	24	394
A.14	Substance Abuse Day Treatment or Pregnant & Post Partum Women	3	-	-	-	3	4	-	-	2	6	6	1	-	-	7
A.15	Substance Abuse Intensive Outpatient Treatment	3,553	94	41	735	4,423	4,658	596	469	465	6,188	5,161	4	49	1,115	6,329
A.16	Therapeutic Day Treatment for Children & Adolescents	519,299	3,634	674	60,452	584,059	623,003	2,449	651	61,626	687,729	559,486	1,016	849	58,639	619,990
B.1	Community-Based Residential Level A	3,953	38	59	1,178	5,228	3,755	53	12	835	4,655	2,994	23	26	720	3,763
B.2	Community-Based Residential Level B	12,107	103	13	4,286	16,509	10,519	75	35	2,847	13,476	9,283	41	39	2,007	11,370
B.3	Residential Treatment Facility	13,519	1,190	221	3,829	18,759	13,557	1,143	274	4,569	19,543	15,006	1,255	202	6,764	23,227
C	Treatment Foster Care Case Management	11,040	8	50	2,181	13,279	10,231	56	29	1,287	11,603	9,289	16	31	1,943	11,279
D.1	Inpatient Psychiatric Hospital Services - General Acute Hospital	8,386	142	248	3,600	12,376	9,122	156	245	4,831	14,354	8,223	137	191	3,156	11,707
D.2	Inpatient Psychiatric Hospital Services - Freestanding Psych Hospital	1,575	12	22	588	2,197	1,653	19	36	494	2,202	1,895	20	56	696	2,667
E	Outpatient Psychiatric Services	368,214	831	5,382	158,088	532,515	391,848	661	7,414	148,650	548,573	423,830	25,408	5,128	161,558	615,924
F	Outpatient Substance Abuse Services	7,007	9	74	4,678	11,768	4,491	4	227	1,565	6,287	5,787	127	38	2,319	8,271
G	Multisystemic Therapies	270	6	4	58	338	2,034	25	1	669	2,729	8,176	272	67	1,426	9,941
		2,192,855	53,551	11,267	447,590	2,705,263	2,551,895	21,777	39,079	420,892	3,033,643	2,607,087	34,127	11,222	425,975	3,078,411

Notes:  
Total lines for A.3 are interpolated based on percetage.  
Indicates SA not currently required so information not available  
\*Included with combined figure reported for A.4-A.7  
n/a - not available  
\*\*Included in figure reported for A.16

BHO RFP Statistics

		Total Service Authorization Lines					Rejection Percentage	Approved & Denied Service Authorization Lines									
													YR1	YR2	YR3	YR4	
RFP#	DESCRIPTION	FY08	FY09	FY10	FY11	FY12	FY12	FY08	FY09	FY10	FY11	FY12	FY13 (e)	FY14 (e)	FY15 (e)	FY16 (e)	FY17 (e)
A.1	Crisis Intervention																
A.2	Crisis Stabilization																
A.3	Day Treatment/Partial Hospitalization Services for Adults			396	211	180	5%			388	200	171	171	171	171	171	171
A.4	Intensive Community Treatment			2,833	1,333	1,357	3%			2,741	1,303	1,321	1,321	1,321	1,321	1,321	1,321
A.5	Intensive In Home Services		24,855	48,590	36,986	20,155	3%		23,845	45,602	35,819	19,628	19,628	19,628	19,628	19,628	19,628
A.6	Mental Health Case Management			41,249	23,679	22,946	2%			40,270	23,166	22,518	22,518	22,518	22,518	22,518	22,518
A.7	Mental Health Support Services			27,469	20,489	22,381	2%			26,744	19,989	21,892	21,892	21,892	21,892	21,892	21,892
A.8	Opioid Treatment																
A.9	Psychosocial Rehabilitation			11,473	5,403	5,666	2%			11,267	5,284	5,545	5,806	6,067	6,328	6,589	6,850
A.10	Residential Substance Abuse Treatment for Pregnant & Post Partum Women																
A.11	Substance Abuse Case Management																
A.12	Substance Abuse Crisis Intervention																
A.13	Substance Abuse Day Treatment																
A.14	Substance Abuse Day Treatment or Pregnant & Post Partum Women																
A.15	Substance Abuse Intensive Outpatient Treatment																
A.16	Therapeutic Day Treatment for Children & Adolescents			30,074	23,724	18,460	1%			29,250	23,215	18,216	18,216	18,216	18,216	18,216	18,216
B.1	Community-Based Residential Level A		630	580	475	429	4%		534	559	456	412	412	412	412	412	412
B.2	Community-Based Residential Level B		1,709	1,388	1,083	786	3%		1,442	1,327	1,061	762	762	762	762	762	762
B.3	Residential Treatment Facility	10,467	12,032	11,332	11,808	12,125	8%	9,387	11,177	10,520	10,935	11,150	11,365	11,580	11,795	12,010	12,225
C	Treatment Foster Care Case Management	2,487	2,431	1,797	1,872	1,665	5%	2,328	2,369	1,730	1,823	1,590	1,590	1,590	1,590	1,590	1,590
D.1	Inpatient Psychiatric Hospital Services - General Acute Hospital	7,050	7,303	8,396	9,453	8,841	5%	6,505	6,965	8,087	9,081	8,426	8,426	8,426	8,426	8,426	8,426
D.2	Inpatient Psychiatric Hospital Services - Freestanding Psych Hospital	2,502	1,992	2,410	2,768	3,359	5%	2,317	1,968	2,293	2,571	3,199	3,827	4,455	5,083	5,711	6,339
E	Outpatient Psychiatric Services	16,752	20,455	19,062	19,249	21,639	12%	15,020	18,414	17,080	17,123	18,998	19,957	20,916	21,875	22,834	23,793
F	Outpatient Substance Abuse Services	4	20	33	34	45	4%	2	19	23	28	43	53	63	73	83	93
G	Multisystemic Therapies	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
		39,262	71,427	207,082	158,567	140,034	4%	35,559	66,733	197,881	152,054	133,871					

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n/a - not available  
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BHO RFP Statistics

		Physician Decisions				Denials										Appeals			
RFP#	DESCRIPTION					Number					Percentage								
		FY09	FY10	FY11	FY12	FY08	FY09	FY10	FY11	FY12	FY08	FY09	FY10	FY11	FY12	FY09	FY10	FY11	FY12
A.1	Crisis Intervention																		
A.2	Crisis Stabilization																		
A.3	Day Treatment/Partial Hospitalization Services for Adults								**				**	**	**	**	**	**	**
A.4	Intensive Community Treatment							24	19	17			1%	1%	1%	0	7	52	11
A.5	Intensive In Home Services	313	8,994	9,130	8,510		1,833	7,184	4,401	2,314		8%	16%	12%	12%	67	0	0	0
A.6	Mental Health Case Management							310	377	940			1%	2%	4%	0	3	90	322
A.7	Mental Health Support Services							374	959	2,262			1%	5%	10%	0	13	52	162
A.8	Opioid Treatment																		
A.9	Psychosocial Rehabilitation	*	*	*	*			79	88	182			1%	2%	3%	0	1	11	54
A.10	Residential Substance Abuse Treatment for Pregnant & Post Partum Women																		
A.11	Substance Abuse Case Management																		
A.12	Substance Abuse Crisis Intervention																		
A.13	Substance Abuse Day Treatment																		
A.14	Substance Abuse Day Treatment or Pregnant & Post Partum Women																		
A.15	Substance Abuse Intensive Outpatient Treatment																		
A.16	Therapeutic Day Treatment for Children & Adolescents	*	*	*	*			2,916	3,015	2,178			10%	13%	12%	0	109	394	412
B.1	Community-Based Residential Level A	56	41	44	21		136	140	129	101		25%	25%	28%	25%	29	28	3	8
B.2	Community-Based Residential Level B	70	102	58	51		215	212	161	95		15%	16%	15%	12%	40	73	39	31
B.3	Residential Treatment Facility	244	576	467	481	464	328	591	528	369	5%	3%	6%	5%	3%	213	395	183	152
C	Treatment Foster Care Case Management	260	210	192	85	741	731	641	762	670	32%	31%	37%	42%	42%	90	91	59	51
D.1	Inpatient Psychiatric Hospital Services - General Acute Hospital	1,847	1,841	1,138	1,473	980	1,188	1,364	1,072	931	15%	17%	17%	12%	11%	155	321	332	272
D.2	Inpatient Psychiatric Hospital Services - Freestanding Psych Hospital	605	568	409	965	464	408	392	432	599	20%	21%	17%	17%	19%	20	15	17	29
E	Outpatient Psychiatric Services	1,579	504	652	384	2,108	2,190	1,559	1,667	1,399	14%	12%	9%	10%	7%	85	36	36	48
F	Outpatient Substance Abuse Services	*	*	*	*	1	1	7	7	5	50%	5%	30%	25%	12%	2	-	-	-
G	Multisystemic Therapies	n/a	n/a	n/a	n/a											n/a	n/a	n/a	n/a
		4,758	7,030	15,793	13,617	12,062	13%	11%	8%	9%	9%								

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BHO RFP Statistics

		Method of Submission							
RFP#	DESCRIPTION	FY09		FY10		FY11		FY12	
		DDE	FAX/PHON E/MAIL	DDE	FAX/PHON E/MAIL	DDE	FAX/PHON E/MAIL	DDE	FAX/PHON E/MAIL
A.1	Crisis Intervention								
A.2	Crisis Stabilization								
A.3	Day Treatment/Partial Hospitalization Services for Adults	47%	53%	68%	31%	97%	3%	97%	3%
A.4	Intensive Community Treatment								
A.5	Intensive In Home Services								
A.6	Mental Health Case Management								
A.7	Mental Health Support Services								
A.8	Opioid Treatment								
A.9	Psychosocial Rehabilitation	*	*	*	*	*	*	*	*
A.10	Residential Substance Abuse Treatment for Pregnant & Post Partum Women								
A.11	Substance Abuse Case Management								
A.12	Substance Abuse Crisis Intervention								
A.13	Substance Abuse Day Treatment								
A.14	Substance Abuse Day Treatment or Pregnant & Post Partum Women								
A.15	Substance Abuse Intensive Outpatient Treatment								
A.16	Therapeutic Day Treatment for Children & Adolescents	*	*	*	*	*	*	*	*
B.1	Community-Based Residential Level A	11%	89%	36%	64%	46%	54%	62%	38%
B.2	Community-Based Residential Level B	9%	91%	46%	54%	63%	57%	76%	24%
B.3	Residential Treatment Facility	14%	86%	22%	48%	44%	56%	50%	50%
C	Treatment Foster Care Case Management	11%	89%	38%	62%	58%	42%	61%	39%
D.1	Inpatient Psychiatric Hospital Services - General Acute Hospital	67%	33%	74%	25%	84%	16%	90%	10%
D.2	Inpatient Psychiatric Hospital Services - Freestanding Psych Hospital	52%	48%	60%	40%	84%	16%	79%	21%
E	Outpatient Psychiatric Services	35%	65%	54%	46%	47%	53%	51%	49%
F	Outpatient Substance Abuse Services	52%	48%	68%	32%	46%	54%	56%	44%
G	Multisystemic Therapies	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

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